

L. Leonard Lundy Managing Partner Direct Dial: 215-567-3000 Fax: 215-567-2700 Email:llundy@lundylaw.com

March 17, 2020

Dear Valued Client:

I hope this letter finds you and your loved ones in good health.

The entire world is watching the situation with COVID-19 with concern. The coronavirus, that has now found its way into our communities. I want to take this time to assure you that **our law firm remains fully operational.**

Out of concern for the safety, health and security of our loyal and dedicated staff, on this Tuesday, all of our staff, including all of our attorneys and legal professionals, started working from fully functioning home offices or in remote locations. Each person is able to access our full case management system, and all the documents related to your claim. You will still be able to reach our staff by telephone, either on their direct dial extension, or through 1-800-LundyLaw. However, email is the best way to communicate with our staff. Please, leave them a message and they will reach out to you, shortly.

Over the past ten years, we have invested heavily in advanced technology at our offices for the benefit of our clients. As a result, our law firm is uniquely prepared for a crisis allowing 100% of our employees to work from their home offices.

At this time, our physical offices are closed to the public. We have a small, essential services staff working at the offices, but there will be no client meetings at our offices. We will continue to communicate with you by telephone, text, mail, email - and, advanced video conferencing, if needed. You will continue to receive the same high quality legal services you have come to expect from the staff at Lundy Law. Your representation by our attorneys and legal professionals will continue in a highly effective, professional and seamless way.

While the Courts are closed, **we continue to resolve cases**. We also continue to distribute settlement proceeds by mail. Should your case settle during this time, we will contact you by phone to ensure the most efficient way to finalize the process.

If you have any questions or concerns, I am always available to speak with you. You can email me personally with any questions or concerns at <u>llundy@lundylaw.com</u> and, if you leave a phone number, I will call you back. Again, you will see no change in the quality of your representation at our law firm. It will be our pleasure and privilege to continue to serve your legal needs. Thank you for your loyalty to our law firm, and to our staff.

For 60 years, we have been, and continue to be, lawyers working for people, giving access to justice to our clients in Pennsylvania, New Jersey and Delaware in their personal injury and disability claims.

With warmest personal regards,

1. Serand Lundy

L. Leonard Lundy